

Dynamic Safety Solutions Ltd.

General terms & Conditions for Training Services

By completing the booking of your course you are accepting these terms and conditions.

Course Payment and Booking Terms:

Deposit and Course Booking: Course dates are not secured until; a) 50% deposit of the total course fee is received by Dynamic Safety Solutions Ltd. The remaining 50% of the course fee is due within 14 days from the date on the invoice or b) a PO is provided for the full amount of the training cost.

Payment Methods: Payments can be made via bank transfer or credit/debit card. All payment details will be provided on the invoice.

Cancellation and Rescheduling:

Cancellation Request: If you wish to cancel or reschedule a confirmed training course, please submit a written request via email to training@dsafetys.com. Dynamic Safety Solutions Ltd. will acknowledge receipt of your request within three working days.

Cancellation Fees: Cancellations made 12 working days or less in advance of the scheduled course start date will incur the full course fee. If the course fee has not been paid in full, you will still be liable for the outstanding amount.

Refunds: Full refunds will be provided for courses that are cancelled in excess of 12 working days before the scheduled course start date. Refunds will be issued within 30 days of the cancellation date using the same payment method used for the original transaction.

Non-Attendance: No refund will be made to delegates who fail to attend the course or who do not complete the course for any reason, including but not limited to personal emergencies, illness, or other unforeseen circumstances.

Dynamic Safety Solutions Ltd. Disclaimer:

Course Changes: Dynamic Safety Solutions Ltd. reserves the right to cancel, reschedule, or make changes to any course at any time. In the event of course cancellation, all course fees paid will be refunded in full to the original payment method within 30 days.

Start Date Rescheduling: Dynamic Safety Solutions Ltd. also reserves the right to reschedule the start dates of courses. In such cases, affected participants will be notified as soon as possible, and alternative course dates will be offered.



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www.dsafetys.com



DYNAMIC
SAFETY SOLUTIONS



General Terms:

Course Participation: Participants are expected to arrive promptly and attend all scheduled course sessions. Late arrivals and absences may result in exclusion from the course without refund or credit.

Course Materials: Course materials provided by Dynamic Safety Solutions Ltd. are for the exclusive use of the registered participant and may not be reproduced or distributed without prior written consent.

Liability: Dynamic Safety Solutions Ltd. shall not be liable for any direct or indirect loss or damage incurred as a result of course cancellations, rescheduling, or changes.

Contact Information: It is the responsibility of participants to keep their contact information up to date with Dynamic Safety Solutions Ltd. to ensure timely communication regarding course updates, changes, and cancellations.

By booking a course with Dynamic Safety Solutions Ltd., you acknowledge that you have read, understood, and agreed to these Terms & Conditions.

For any questions or concerns regarding these terms, please contact us on the details above.

Data Protection and Confidentiality

Data Protection: Dynamic Safety Solutions Ltd. is committed to protecting the privacy and personal information of our course participants. Any personal data collected during the course registration process will be used solely for the purpose of course administration and communication. By enrolling in a course with Dynamic Safety Solutions Ltd., you consent to the collection and processing of your personal data for these purposes. We will handle your data in accordance with applicable data protection laws and our Privacy Policy.

Confidentiality: Participants in Dynamic Safety Solutions Ltd. courses are expected to treat all course materials, discussions, and information shared during the course as confidential. This includes but is not limited to proprietary training materials, trade secrets, and the experiences and insights of fellow participants. Participants shall not disclose, share, or reproduce any confidential information obtained during the course without the prior written consent of Dynamic Safety Solutions Ltd. Any breach of confidentiality may result in legal action.

Dynamic Safety Solutions Ltd. will take all reasonable measures to secure and protect any sensitive or confidential information shared during the course. However, Dynamic Safety Solutions Ltd. shall not be liable for any unauthorised disclosure or use of confidential information that occurs as a result of a participant's actions.

By enrolling in a course with Dynamic Safety Solutions Ltd., you acknowledge and agree to abide by these Data Protection and Confidentiality terms. For any questions or concerns regarding data protection or confidentiality, please refer to our Privacy Policy or contact us on training@dsafetys.com